

Important Notice

Date: 25 February 2019

Subject: Amendment of Discontinuation Date of International Remittance via TrueMoney Transfer Mobile Application (from Thailand to Myanmar)

Dear Valued Customer,

This is in reference to the announcement of TrueMoney Co., Ltd. (“Company”) made on 29 January 2019 that the Company will discontinue its International Remittance service via TrueMoney Transfer Mobile Application from Thailand to Myanmar, from 1 March 2019 onwards.

Due to high volume of transactions and to facilitate our loyal customers, the Company would like to postpone the above-mentioned discontinuation date. Accordingly, our customers can continue using said service until 31 March 2019 and the account will be closed on 1 April 2019. Consequently, our customers will be able to request to collect the remaining balance at Bangbon Marketplace Branch and CPF Minburi Branch starting from 2 April 2019 to 30 June 2019 during branch office hours, by presenting the following original documents:

1. Passport; or
2. Non-Thai Identification Card; or
3. Thai Identification Card (for Thai citizen)

Nevertheless, we would like to reassure you that such service is still available as usual via the following branches:

1. Big C Mahachai, Samutsakhon
2. Nampu Plaza, Samutsakhon
3. Big C Rama II, Bangkok
4. Bangbon Marketplace, Bangkok
5. CPF Minburi, Bangkok

In order to continue delivering our international remittance service to our customers, we will be expanding more branches in other locations in Thailand during 2019.

Rest assured that there will be no service interruption for International Remittance Service in Myanmar. This notification and previous announcement are only applicable for Thailand outbound “TrueMoney Mobile Application” users.

We would like to thank you for your continuous support and we apologize for any inconveniences caused. These steps are meant to assure that our services are compliant with customary-industry standards of clients’ verification, for our customers’ best interests. If you have any further inquiry, please do not hesitate to contact the customer care center call: 1240 ext. 4.

Sincerely yours,
TrueMoney Co., Ltd.